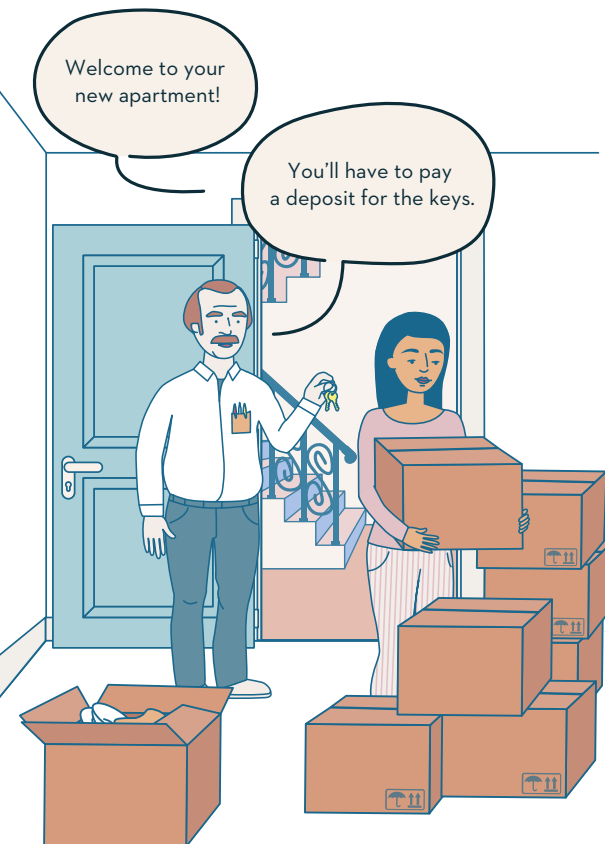


Your landlord asked for a deposit?



That's illegal!

For information about your rights, see:

educaloi.qc.ca/video-no-deposit
educaloi.qc.ca/paying-rent



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Resources

Éducaloi

To learn more about your rights and responsibilities:
educaloi.qc.ca
educaloi.qc.ca/en/web-guide/new-arrivals-quebec
educaloi.qc.ca/en/web-guide/rental-housing

Tribunal administratif du logement (formerly Régie du logement or rental board)

To understand your recourses:
tal.gouv.qc.ca/en
1-800-683-2245

Coalition of housing Committees and Tenants' Associations

For support in defending your rights:
rclalq.qc.ca/en
1-866-521-7114

Commission des droits de la personne et des droits de la jeunesse (Human rights and youth rights commission)

For information and assistance if you are facing discrimination:
cdpdj.qc.ca/en/your-rights/rights/housing
1-800-361-6477

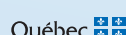
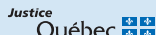
211 Québec

To find community and public resources near you:
qc.211.ca/en
Or call 211

Partner Members



Éducaloi also receives support from



The information in this pamphlet is up to date as of February 2022.

For more information visit educaloi.qc.ca or consult a lawyer or notary.

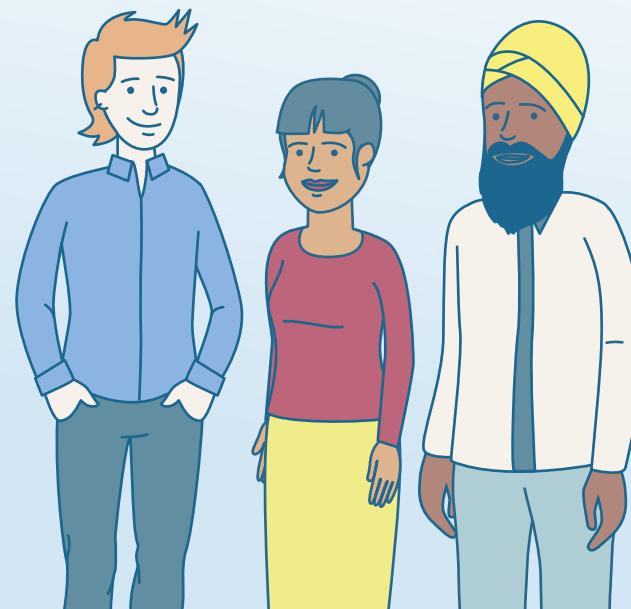
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Information Empowers

Rental Housing in Quebec: What are your rights?



You were refused an apartment?



You can't be refused a lease based on discrimination!

For information about your rights, see:

educaloi.qc.ca/video-discrimination-housing
educaloi.qc.ca/housing-discrimination



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Your apartment is in poor condition?



Your landlord must do all necessary repairs!

For information about your rights, see:

educaloi.qc.ca/poor-housing-conditions



Use your smartphone's camera to scan this QR code

The landlord is not providing enough heat?



Your landlord must ensure that your apartment is adequately heated!

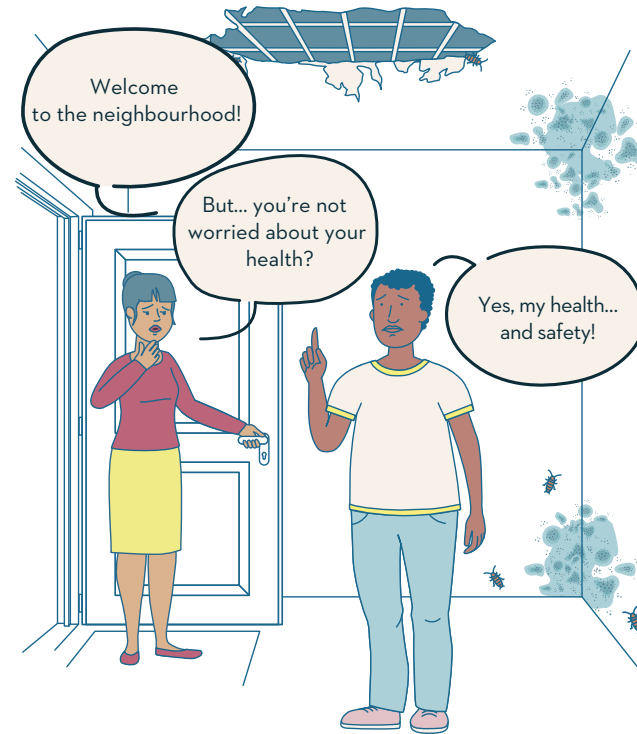
For information about your rights, see:

educaloi.qc.ca/video-heating-housing
educaloi.qc.ca/heating-housing



Use your smartphone's camera to scan these QR codes

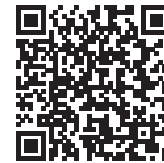
Is your apartment unsanitary?



You have recourses!

For information about your rights, see:

educaloi.qc.ca/poor-housing-conditions



Use your smartphone's camera to scan this QR code

Your landlord wants to repossess your apartment?



An apartment can only be repossessed under certain conditions

For information about your rights, see:

educaloi.qc.ca/repossession-housing



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